



RETURN TO:
 Bressner (UK) Limited
 Unit 7, Holloways
 Bessemer Close
 Ebblake Industrial Estate
 Verwood
 Dorset BH31 6AZ

RMA REQUEST FORM

RMA Procedure and Terms:

1. Please fill out the RMA form as accurately as possible! "Defective" is not a problem description.
2. If you are unsure if the device is defective, please contact our support first: +44 (0)1202 820290
3. Enclose accessories only if they are necessary to reproduce the problem (even if the accessories haven't been purchased from Bressner). If the device has a front door please enclose the appropriate key.
4. Please fill out this form completely (don't forget to name a contact person!) and fax it to our RMA department before you send the defective device to us.
5. Afterwards you will receive an RMA number from us.
6. Please designate this number on your delivery note and attach a copy of this RMA form to your shipment. Please note that we can't accept shipments without this form.

Please fax the filled out form to: +44 (0)1202 820291

Company		Contact person	
Address		Phone	
Zip code / City		E-Mail	
State		Country	

Invoice no. / date	
Item / description	
Serial number	
Accessories	
Problem description	

To be filled out by Bressner

RMA number		
Warranty	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Repair charges		

Date / signature	
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